

PanAust Sustainability Report 2014 Global Reporting Initiative INDEX
G4 'IN ACCORDANCE' - CORE

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
<u>General Standard Disclosures</u>					
Strategy and Analysis					
G4-1	Statement from the most senior decision-maker of the organisation	Fully	6-7	Chairman and Managing Director's Review	Yes, limited assurance
G4-2	Description of key impacts, risks, and opportunities	Fully	2-4, 6-7, 8-9, 22-43	Materiality and scope of this Report, Chairman and Managing Director's Review, 2014 Highlights and Challenges, Governance. PanAust Annual Report 2014 (page 1, Principal Activities)	Yes, limited assurance
Organisational Profile					
G4-3	Name of the organisation	Fully	i	Company Profile	No
G4-4	Primary brands, products, and/or services	Fully	i, 33	Company Profile, Product Stewardship	No
G4-5	Location of organisation's headquarters	Fully	i	Company Profile	No
G4-6	Number of countries where the organisation operates, and names of countries where either the organisation has significant operations or that are specifically relevant to the sustainability issues covered in the report	Fully	i	Company Profile	No
G4-7	Nature of ownership and legal form	Fully	i	Company Profile	No
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries)	Fully	33	Governance (Product Stewardship)	No
G4-9	Scale of the reporting organisation	Fully	i, 2-4, 78	Company Profile, Materiality and scope of this Report, Our People, PanAust Annual Report 2014	No
G4-10	a. Report the total number of employees by employment contract and gender b. Report the total number of permanent employees by employment type and gender c. Report the total workforce by employees and supervised workers and by gender d. Report the total workforce by region and by gender e. Report whether a substantial portion of the organisation's work is performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors f. Report any significant variations in employments numbers (such as seasonal variations in employment in the tourism or agricultural industries.	Fully	78-87	Our people	No
G4-11	Report the percentage of total employees covered by collective bargaining arrangements	Fully	n/a	No collective bargaining agreements in place.	No
G4-12	Describe the organisation's supply chain	Fully	32, 32	Governance; Product Stewardship, Sustainability in the Supply Chain)	No

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-13	Significant changes during the reporting period regarding size, structure, or ownership	Fully	i	Company Profile	No
G4-14	Report whether and how the precautionary approach or principle is addressed by the organisation.	Fully	38	Governance	No
G4-15	List externally developed economic, environmental and social charters, principles or other initiatives to which the organisation subscribes or which it endorses.	Fully	26	Governance	No
G4-16	List memberships of associations and national or international advocacy organisations in which the organisation: * holds a position on the governance body * participates in projects or committees * provides substantive funding beyond routine membership dues * views membership as strategic	Fully	26	Governance. PanAust does not hold positions in any governance bodies or committees and does not provide substantive funding beyond routine membership dues to any external organisation.	No
Identified Material Aspects and Boundaries					
G4-17	Entities included in the organisation's consolidated financial statements	Fully	90-94	Financial Summary, PanAust Annual Report 2014 (p111)	No
G4-18	Process for defining the report content and the Aspect boundaries	Fully	2-4	Materiality and scope of this Report	Yes, limited assurance
G4-19	List all material aspects identified in the process for defining report content	Fully	2-4	Materiality and scope of this Report	Yes, limited assurance
G4-20	For each material aspect, report the aspect boundary within the organisation	Fully	2-4	Materiality and scope of this Report. Each defined material issue includes detail on the aspect boundary of the issue.	Yes, limited assurance
G4-21	For each material aspect, report the aspect boundary outside the organisation	Not	n/a	Materiality and scope of this Report. Each defined material issue includes detail on the aspect boundary of the issue.	Yes, limited assurance
G4-22	Report the effect of any restatements of information provided in previous reports	Fully	i	Company Profile	No
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect boundaries	Fully	i, 2-4	Company Profile, Materiality and scope of this Report. Key change discussed is the acquisition of Frieda River.	No
Stakeholder Engagement					
G4-24	List of stakeholder groups	Fully	474-49	Social Performance	No
G4-25	Basis for identification and selection of stakeholders	Fully	44-49	Social Performance	No
G4-26	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group	Fully	44-49	Materiality and scope of this Report, Social Performance	No

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting	Fully	44-49	Social Performance	No
Report Profile					
G4-28	Reporting period (eg. fiscal/calendar year) for information provided	Fully	4	Materiality and scope of this Report	No
G4-29	Date of most recent previous report (if any)	Fully	4	Materiality and scope of this Report	No
G4-30	Reporting cycle (annual, biennial, etc.)	Fully	4	Materiality and scope of this Report	No
G4-31	Contact point for questions regarding the report or its contents	Fully	4	Materiality and scope of this Report	No
G4-32	Report the 'in accordance' option	Fully	website	Materiality and scope of this Report, Assurance Statement www.panaust.com.au/reports	Yes, limited assurance
G4-33	Organisation's policy and current practice with regard to seeking external assurance	Fully	2-4, 99	Materiality and scope of this Report, Assurance Statement	Yes, limited assurance
Governance					
G4-34	Governance Structure	Fully	22-24	Governance	No
G4-35	Report the process for delegating authority	Fully	36	Governance. Specifically related to delegations within the Sustainability Committee.	No
G4-36	Report whether the organisation has appointed an executive level position or positions with responsibility for economic, environmental and social topics and whether post holders report directly to the highest governance body.	Fully	22	Governance	No
G4-37	Processes for consultation between stakeholders and the highest governance body	Fully	25 48 - 49	Governance, Social Performance	No
G4-38	Report the composition of the highest governance body and its committees	Fully	22-23	Governance, PanAust 2014 Annual Report (page 17 - 22, Information on Directors, page 52-53, Principle 2 - Structure the board to add value)	No
G4-39	Report whether the chair of the highest governance body is also an executive officer	Fully	23	Governance	No
G4-40	Report the nomination and selection processes for the highest governance body and its committees and the criteria used for nominating and selecting highest governance body members	Fully	22	Governance, PanAust 2014 Annual Report (page 52-53, Principle 2 - Structure the board to add value)	No
G4-41	Report processes for the highest governance body to ensure conflicts of interest are avoided and managed.	Fully	22	Governance	No

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-42	Report the highest governance body's and senior executives roles in the development, approval and updating of the organisation's purpose, value or mission statements, strategies, policies, and goals related to economic, environmental and social impacts.	Fully	2 & 24	Governance, PanAust Stakeholders and Interested Parties, PanAust 2014 Annual Report (p52 - Corporate Governance Statement)	No
G4-43	Report the measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics.	Fully	24	Governance, Sustainability Committee	No
G4-44	Report the processes for evaluation of the highest governance body's performance.	Partially	22	Governance	No
G4-45	Report the highest governance body's role	Fully	22	Governance	No
G4-46	Report the highest governance body's role in reviewing the effectiveness of the organisation's risk	Fully	36	Governance	Yes, limited assurance
G4-47	Report the frequency of the highest governance body's review of economic, environmental and social impacts risks and opportunities	Fully	36	Governance	No
G4-48	Highest committee or position that formally reviews and approves the organisation's sustainability report	Fully	2	Materiality and scope of this Report	No
G4-49	Process for communicating critical concerns to the highest governance body	Fully	25,30,48,49	Governance, Social Performance	No
G4-50	Nature and total number of critical concerns that were communicated to the highest governance body.	Fully	24, 30	Governance (Whistleblower service and breaches of the PanAust Way)	No
G4-51	Report the remuneration policies for the highest governance body and senior executives.	Fully	n/a	PanAust 2014 Annual Report - Remuneration Report (p39-40)	No
G4-52	Report the process for determining remuneration.	Fully	25	Governance, PanAust 2014 Annual Report - Remuneration Report (p23-48)	No
G4-53	Report how stakeholder's views are sought and taken into account regarding remuneration.	Fully	25	Governance, PanAust 2014 Annual Report - Remuneration Report (p23-48)	No
G4-54	Report the ratio of the annual total compensation for the organisation's highest-paid individual in each country of significant operation to the median annual total compensation for all employees.	Partially	n/a	PanAust 2014 Annual Report - Remuneration Report (p23-48)	No
G4-55	Report the ratio of percentage increase in annual total compensation for the organisation's highest paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees	Partially	n/a	PanAust 2014 Annual Report - Remuneration Report (p23-48)	No
Ethics and Integrity					
G4-56	Describe values, principles, standards and norms of behaviour such as code of conduct	Fully	11, 22-39	Vision and Values, Governance	No
G4-57	Internal and external mechanisms for seeking advice on ethical and lawful behaviour.	Fully	30	Governance	No.
G4-58	Internal and external mechanisms for reporting concerns about unethical or unlawful behaviour.	Fully	30	Governance - Whistleblower Service in English, Lao and Spanish. - Employees receive information on this service via PanAust intranet. - External stakeholders receive information via weblinks - www.panaust.com.au/corporate-governance .	No
Economic					
Material Aspect - Economic Performance					

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-DMA	Economic - Disclosure on Management Approach	Fully	14-21	Financial Summary, PanAust Annual Report 2014	No
G4-EC1	Direct economic value generated and distributed	Fully	52-61, 90-94	Social Performanc, Financial Summary, PanAust Annual Report 2014	No
G4-EC2	Financial implications and other risks and opportunities for the organisation's activities due to climate change	Fully	67-68	Environmental Performance, Refer to the 2014 Climate Change CDP Response questions CC5.1, CC5.1a, CC5.1b, CC5.1c, CC6.1, CC6.1a, CC6.1b, CC6.1c	No
G4-EC3	Coverage of the organisation's defined benefit plan obligations	Not	n/a	Our People; the aggregate total of plan coverage is zero	No
G4-EC4	Financial assistance received from government	Fully	n/a	Company Profile, PanAust Annual Report 2014; PanAust does not receive any significant financial assistance from Governments in Australia, Chile, Laos or Thailand	No
Material Aspect - Market Presence					
G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	Not		Not deemed material in 2014; the range is not reported as it is not considered material for PanAust; salary benchmarking is used to determine salaries, rather than local minimum wage	
G4-EC6	Proportion of senior management hired from the local community at significant locations of operation	Partially		Our People	
Material Aspect - Indirect Economic Impacts					
G4-EC7	Development and impact of infrastructure investments and services supported	Fully	52-61	Social Performance	Yes, limited assurance
G4-EC8	Significant indirect economic impacts, including the extent of impacts	Fully	46-61	Social Performance	No
Environmental					
Material Aspect - Energy and Climate Change					
G4-DMA	Energy - Disclosure on Management Approach	Fully	67-68	Environmental Performance	Yes, moderate assurance
G4-EN3	Energy consumption within the organisation	Fully	67	Environmental Performance. Refer to the 2014 Climate Change CDP Response questions CC10.1a, CC11.2, CC11.3, CC11.4. PanAust does not generate electricity to sell back to the grid.	Yes, moderate assurance
G4-EN4	Energy consumption outside the organisation	Not		Environmental Performance	No

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-EN5	Energy intensity	Not		Environmental Performance	No
G4-EN6	Reduction of energy consumption	Fully	67	Environmental Performance	No
G4-EN7	Reductions in energy requirements of products and services	Fully	n/a	Refer to the 2014 Climate Change CDP Response questions CC3.2, CC3.2a. PanAust's product is concentrate, an intermediate product used by other industry, not the final product.	No
Material Aspect - Water Management - Water					
G4-DMA	Water - Disclosure on Management Approach	Fully	64-65	Environmental Performance, Water Management	Yes, limited assurance (in relation to sediment and erosion control)
G4-EN8	Total water withdrawal by source	Fully	64-65	Environmental Performance	No
G4-EN9	Water sources significantly affected by withdrawal of water	Partially	n/a	Environmental Performance; impact assessments are used to identify significant sources rather than m3 for this reason we do not report the total number of significantly affected water sources by type, indicating size in m3	No
G4-EN10	Percentage of total volume of water recycled and reused	Fully	64	Environmental Performance	No
Material Aspects - Energy and Climate Change; Air Quality Emissions					
G4-DMA	Emissions - Disclosure on Management Approach	Fully	67-68	Environmental Performance. Refer to the 2014 Climate Change CDP Response questions CC1.1, CC1.1a, CC1.2, CC1.2a, CC2.1, CC2.1a, CC2.1b, CC2.1c, CC2.1d, CC2.2, CC2.2a, CC2.2b, CC3.1, CC3.1a, CC3.1b, CC3.1c, CC3.3, CC3.3a, CC3.3b, CC3.3c, CC3.3d	Yes, moderate assurance
G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	Fully	68	Environmental Performance; Refer to the 2014 Climate Change CDP Response questions CC7.1, CC7.2, CC7.2a, CC7.3, CC7.4, CC8.1, CC8.2, CC8.5, CC8.9, CC8.9a, CC9.1, CC9.1a, CC9.2, CC9.2a, CC9.2b, CC9.2c, CC9.2d, CC9.2e	Yes, moderate assurance

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance															
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	Fully	68	Environmental Performance; Refer to the 2014 Climate Change CDP Response questions CC7.1, CC7.2, CC7.2a, CC7.3, CC7.4, CC8.1, CC8.3, CC8.5, CC10.1, CC10.1a, CC10.2, CC10.2a, CC10.2b, CC10.2c, CC10.2d	Yes, moderate assurance															
G4-EN17	Other indirect greenhouse gas (GHG) emissions (Scope 3)	Fully	68	Environmental Performance; Refer to the 2014 Climate Change CDP Response questions CC8.9, CC8.9a, CC14.1	No															
G4-EN18	Greenhouse gas (GHG) emissions intensity	Fully	n/a	Refer to the 2014 Climate Change CDP Response questions CC12.2, CC12.3, CC12.4	No															
G4-EN19	Reduction of greenhouse gas (GHG) emissions	Fully	68	Environmental Performance; Refer to the 2014 Climate Change CDP Response questions CC3.3a, CC3.3b, CC12.1, CC12.1a, CC14.3, CC14.3a	No															
G4-EN20	Emissions of ozone-depleting substances (ODS)	Not		Not deemed material. No ozone depleting substances used by the Company, hence total emissions of ozone depleting substances by weight was zero in 2014.																
G4-EN21	NOx, SOx, and other significant air emissions	Fully	68	Environmental Performance . NOx and SOx not deemed material. Dust is addressed.	No															
Material Aspects - Water Management; Tailings and Waste Rock																				
G4-DMA	Effluents and Waste - Disclosure on Management Approach	Fully	62-65	Environmental Performance	Yes, limited assurance (in relation to sediment and erosion control)															
G4-EN22	Total water discharge by quality and destination	Fully	64-65	Environmental Performance	No															
G4-EN23	Total weight of waste by type and disposal method	Partially	n/a	<p>General waste was not deemed material in the context of the tailings waste generation and ARD management.</p> <table border="1"> <thead> <tr> <th colspan="3">2014 Hazardous and Non Hazardous Waste from Ban Houayxai and Phu Kham by type and disposal method.*</th> </tr> </thead> <tbody> <tr> <td>Non Hazardous Waste To Landfill</td> <td>Tonnes</td> <td>2,270</td> </tr> <tr> <td>Hazardous Waste to Landfill</td> <td>Tonnes</td> <td>2,111</td> </tr> <tr> <td>Non Hazardous Waste Recycled offsite (or in onsite storage)</td> <td>Tonnes</td> <td>1,778</td> </tr> <tr> <td>Hazardous Waste Recycled offsite</td> <td>Tonnes</td> <td>340.4</td> </tr> </tbody> </table>	2014 Hazardous and Non Hazardous Waste from Ban Houayxai and Phu Kham by type and disposal method.*			Non Hazardous Waste To Landfill	Tonnes	2,270	Hazardous Waste to Landfill	Tonnes	2,111	Non Hazardous Waste Recycled offsite (or in onsite storage)	Tonnes	1,778	Hazardous Waste Recycled offsite	Tonnes	340.4	No
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Hazardous Waste Recycled offsite	Tonnes	340.4																		
G4-EN24	Total number and volume of significant spills	Fully	62	Environmental Performance; nil significant incidents occurred in the reporting period	NO															
G4-EN25	Weight of waste deemed hazardous under the Basel Convention	Not		Not deemed material; as prescribed by the Basel Convention, the Company does not recycle or ship any hazardous waste internationally																
G4-EN26	Size, protected status and biodiversity value of water bodies.	Not		Not deemed material; PanAust's operations do not discharge to water-bodies or habitats of high biodiversity value; discharges are stringently managed to IFC requirements and background conditions so that there is no significant affect to water-bodies discharged to																
G4-MM3	Total amounts of overburden, rock, tailings, and sludges and their associated risks.	Fully	62-64	Environmental Performance	No															

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
Material Aspect - Product Stewardship					
G4-DMA	Products and Services - Disclosure on Management Approach	Fully	33	Governance (Product Stewardship)	No
G4-EN27	Extent of impact mitigation of environmental impacts of products and services	Fully	33	Governance (Product Stewardship)	No
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category	Not		Not deemed material. PanAust products are sold in bulk and not packaged for the end customer.	No
Material Aspect- Community Relations - Environmental Grievance Mechanisms					
G4-DMA	Environmental Grievance Mechanisms - Disclosure on Management Approach	Fully	50-51	Social Performance	Yes, limited assurance
G4-EN34	Number of grievances about environmental impacts	Fully	51	Environmental Performance	Yes, limited assurance
Social					
Labour Practices and Decent Work					
Material Aspect - Employee Engagement - Employment					
G4-DMA	Employment - Disclosure on Management Approach	Fully	78	Our People	No
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender, and region	Partially	78, 81	Our People; Note that ethnicity is of greater relevance in the region in which we are operating so we report on ethnic background.	No
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations	Fully	n/a	Our People; Not deemed as material in 2014. Refer to 2012 Sustainability Report. Part-time employees receive the same benefits as full-time employees; temporary workers are engaged for jobs that are not afforded the same benefits due to their limited ability to be able to contribute to production and long-term company growth	No
G4-LA3	Return to work and retention rates after parental leave, by gender.	Not	n/a	Not deemed material in 2013.	No
Material Aspect - Safety Culture - Occupational Health and Safety					
G4-DMA	Occupational Health and Safety - Disclosure on Management Approach	Fully	72	Health and Safety, Glossary	No
G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees	Not	n/a	not deemed material in 2014; refer to the 2012 Sustainability Report for detail.	No
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total numbers of work related fatalities, by region and by gender.	Fully	70-72	Health and Safety, Glossary. Absenteeism isn't considered material because of the FIFO/DIDO nature of employment. Occupational diseases rate - 0.00 Lost Day Rate - 13.67 Note that the 'lost days' are the number of full days where workers are absent from work because of Lost Time Injuries (LTI's). All days from the time of the injury until a return to work are counted, including what would normally be counted as days off on break. This gives a truer account of the impact to the employee due to suffering a workplace injury.	No
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	Partially	74	Health and Safety	No
G4-LA8	Health and safety topics covered in formal agreements with trade unions	Not		Not applicable. Not collective bargaining agreements; the site selects topics based on incident trends and as identified through risk management programs and associated job specific training matrices.	No
Material Aspect - Development and Training - Training and Education					
G4-DMA	Training and Education - Disclosure on Management Approach	Fully	84-86	Our People	No
G4-LA9	Average hours of training	Fully	84	Our People	No

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-LA10	Programs for skills management and lifelong learning	Fully	84-86	Our People	No
G4-LA11	Percentage of employees receiving regular performance and career development reviews	Fully	n/a	All employees receive a review.	No
Material Aspect - Workplace Diversity - Diversity and Equal Opportunity					
G4-DMA	Diversity and Equal Opportunity - Disclosure on Management Approach	Fully	81-83	Our People	No
GA-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Fully	81-83	Our People and Governance;	No
Human Rights					
Material Aspect - Security Management					
G4-DMA	Human Rights - Disclosure on Management Approach	Fully	30-31	Governance	No
G4-HR7	Percentage of security personnel trained in the organisation's human rights policies or procedures that are relevant to operations	Fully	74-76	Governance, Health and Safety.	No
Society					
Material Aspects - Stakeholder Engagement; Community Relations					
G4-DMA	Local Communities - Disclosure on Management Approach	Fully	50-51	Social Performance	No
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments and development programs	Fully	44 - 61	Social Performance	Yes, limited assurance (Community Development Fund)
G4-SO2	Operations with significant actual or potential negative impacts on local communities	Fully	44-61	Social Performance	No
G4-MM6	Number and description of significant disputes relating to land use, customary rights of local communities and Indigenous Peoples.	Fully	50-51	Social Performance	Yes, limited assurance
G4-MM7	The extent to which grievance mechanisms were used to resolve disputes relating to land use, customary rights of local communities and Indigenous Peoples, and the outcomes.	Fully	50-51	Social Performance	Yes, limited assurance
Material Aspect - Business Conduct - Anti-corruption					
G4-DMA	Anti-corruption - Disclosure on Management Approach	Fully	28-30	Governance (Business Conduct)	No
G4-SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	Fully	28-30	Governance (Business Conduct)	No
G4-SO4	Communication and training on anti-corruption policies and procedures	Partially	28-30	Governance (Business Conduct)	No
G4-SO5	Confirmed incidents of corruption and actions taken	Fully	28-30	Governance (Business Conduct)	No
Material Aspect - Business Conduct					

GRI Indicator	Description	Reported	Page Ref.	Cross-reference/Direct answer/Omission	External Assurance
G4-DMA	Anti-competitive behaviour - Disclosure on Management Approach	Fully	28-30	Governance (Business Conduct)	No
G4-SO7	Total number of legal actions for anti-competitive behaviour, anti-trust and monopoly practices and their outcomes	Fully	28-30	Governance (Business Conduct)	No
Material Aspect - Community Relations - Grievance Mechanisms for Impacts on Society					
G4-DMA	Grievance mechanisms for Impacts on Society - Disclosure on Management Approach	Fully	50 -51	Social Performance	Yes, limited assurance
G4-SO11	Number of grievances about impacts on society	Fully	50 -51	Social Performance	Yes, limited assurance
Material Aspect - Community Relations - Resettlement					
G4-MM9	Sites where resettlements took place, the number of households resettled in each , and how their livelihoods were affected in the process.	Fully	51	Social Performance	No
Material Aspect - Post-Closure Preparedness					
G4-MM10	Number and percentage of operations with closure plans.	Fully	60, 66	Social Performance, Environmental Performance	No
Product Responsibility					
Material Aspect - Product Stewardship - Customer Health and Safety					
G4-DMA	Customer Health and Safety - Disclosure on Management Approach	Fully	33	Governance (Product Stewardship)	No
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	Fully	33	Governance (Product Stewardship)	No
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	Fully	33	Governance (Product Stewardship)	No
Material Aspect - Product Stewardship - Product and Service Labelling					
G4-DMA	Product and Service Labelling - Disclosure on Management Approach	Fully	33	Governance (Product Stewardship)	No
G4-PR3	Type of product and service information required by the organisation's procedure for product and service information labelling, and percentage of significant product and service categories subject to such information requirements.	Fully	33	Governance (Product Stewardship)	No
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning the product and service information and labelling, by type of outcomes.	Fully	33	Governance (Product Stewardship)	No
G4-PR5	Results of surveys measuring customer satisfaction.	Not			No
Material Aspect - Product Stewardship - Marketing Communications					
G4-DMA	Marketing Communications - Disclosure on Management Approach	Fully	33	Governance (Product Stewardship)	No
G4-PR6	Sale of banned or disputed products	Not		Not deemed material	No
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	Fully	33	Governance (Product Stewardship)	No
Material Aspect - Product Stewardship - Compliance					
G4-DMA	Compliance - Disclosure on Management Approach	Fully	33	Governance (Product Stewardship)	No
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision an use of products and services	Fully	33	Governance (Product Stewardship)	No
Material Aspect - Product Stewardship					
G4-MM11	Programs and progress relating to materials stewardship	Fully	33	Governance (Product Stewardship)	No